

HANOVER THEATRE & CONSERVATORY

How to Exchange Tickets for a Different Date - Subscribers Only - Desktop Version

Step 1: Login into your Hanover Theatre account at TheHanoverTheatre.org/login or click [HERE](#).

My account

Existing users

Username (your Email Address)

Password [Forgot your password?](#)

Login

New to us? Click below to create a new customer account.

CREATE A NEW ACCOUNT

Step 2: Click “My Events & Tickets” and then click “Manage Tickets.”

My Account

- Digital Wallet Tickets
- Account Home
- Account Information
 - My Events & Tickets**
 - Message Center
 - Offers 0
 - Benefits
 - Memberships
 - Upcoming Events
 - Change Password
 - Saved Payments
 - Check Gift Certificate Balance

My Events & Tickets

Customer Number: Account Create Date:

[View](#) **Manage Tickets**

Jun 2026	Events: 1
Oct 2026	Events: 1
Nov 2026	Events: 1
Jan 2027	Events: 1
Feb 2027	Events: 1
Mar 2027	Events: 1
Apr 2027	Events: 1
May 2027	Events: 1

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Worcester Center for Performing Arts is a registered not-for profit 501(c)(3) organization, which owns and operates The Hanover Theatre and Conservatory for the Performing Arts. The organization also operates the Jean McDonough Arts Center (JMAC) and provides free public programming for the Francis R. Carroll Plaza and the outdoor Bank of America Stage, located directly in front of The Hanover Theatre. All donations are tax deductible to the fullest extent allowed by law.

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Step 3: Click on the caret for the month of your event.

Step 4: Click on the caret for your event.

Step 5: Click on the checkbox next to your ticket location and select “Upgrade or Exchange.”

View [Manage Tickets](#)

Looking for better seats? Change of plans? Upgrade your seats, exchange your eligible tickets for a new date and time, or exchange to a different show.

Note that you can only upgrade or exchange for one event at a time, and that all of the selected tickets must be in the same order.

▼ Jun 2026 Events: 1

▲ Oct 2026 Events: 1

▲ FRI 02 Spamalot Tickets: 1
7:30 PM The Hanover Theatre

Section Name	Row	Seat	Price Type
<input checked="" type="checkbox"/> Orch Right	X	35	Sub Adult

[Upgrade or Exchange](#)

▼ Nov 2026 Events: 1

▼ Jan 2027 Events: 1

▼ Feb 2027 Events: 1

Step 6: Click on “Exchange to a Different Date.”

Start Your Exchange

Exchanging From:
Spamalot Fri Oct 2 2026 7:30 PM The Hanover Theatre

Section	Row	Seat	Price Type
Orch Right	X	35	Sub Adult

[Upgrade Your Seats](#) [Exchange to a Different Date](#)

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How to Exchange Tickets for a Different Date

Step 7: Select the new date you want to exchange to.

Select What You Want to Exchange to:

Search Events Event Dates to Go

Spamalot Start Date Sat Oct 3 2026 2:00 PM	Availability Excellent	SELECT
Spamalot Start Date Sat Oct 3 2026 7:30 PM	Availability Excellent	SELECT
Spamalot Start Date Sun Oct 4 2026 1:00 PM	Availability Good	SELECT
Spamalot Start Date Sun Oct 4 2026 6:30 PM	Availability Excellent	SELECT

Step 8: Choose your desired seat(s) and click confirm.

Click on the desired area of the seat map to select your seats.

< Full Map Jump to... Go

STAGE

Pit A Pit B

AA A B C D E F G H J K L M N O P Q R R S T U V W X Y Z

Loge & Boxes - Available: 18

Orch Right O 13

Confirm

HANOVER THEATRE & CONSERVATORY

How to Exchange Tickets for a Different Date

Step 9: Click continue.

Step 10: Complete the verification and confirm your exchange.

*Please note if you exchange your ticket to a higher price point, there will be an amount due that will have to be paid at the time of the exchange.

Your New Seats [Clear Selection](#)

SEAT
Orch Right O 13

PRICE TYPE
Sub Adult


AMOUNT
+\$0.00

Exchanging From: Orch Right X 35 Sub Adult

tickets.thehanovertheatre.org

Performing security verification

This website uses a security service to protect against malicious bots. This page is displayed while the website verifies you are not a bot.

Verify you are human 

[← Select different seats](#)

Exchange Overview

Exchanging From:
Spamalot Fri Oct 2 2026 7:30 PM The Hanover Theatre

Section	Row	Seat	Price Type	Price Zone
Orch Right	X	35	Sub Adult	Mid Orchestra

Exchanging To:
Spamalot Sat Oct 3 2026 2:00 PM The Hanover Theatre

Section	Row	Seat	Price Type	Price Zone	Difference
Orch Right	O	13	Sub Adult	Mid Orchestra	+\$0.00

Amount Due **\$0.00**

Select a different event

Your exchange may be subject to a delivery fee.

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How to Exchange Tickets for a Different Date

Step 11: Confirm your information.

[Exchange Overview](#) / [Billing Info](#) / [Exchange Summary](#)

Billing Info

All transactions are final. Please verify the contact, address and delivery method* information below before adding your payment. If you would like to decline Booking Protect*, you must do so on this screen. (*where applicable)

Summary


Contact	Purchase Summary
Address	Amount Due \$0.00
Delivery Method	<input type="button" value="Cancel"/> <input type="button" value="Confirm"/>

Click the 'Confirm' button ONLY ONCE. Clicking more than once may charge your credit card multiple times.

Your privacy is important to us. See our [Privacy Policy](#)

NOTE: All orders are subject to credit card approval and verification of billing address.

Please check all the information to ensure you bring the correct ticket to the correct performance, check the information regarding bag restrictions to all performances and allow extra time to park and enter the theatre.



Step 12: You can review the entirety of your order or just return to your account home.

Exchange Summary

Your confirmation number is 836401

To view or print a copy of your invoice/confirmation, click here:

[VIEW PRINTER-FRIENDLY INVOICE](#)

Your New Tickets

Spamalot Sat Oct 3 2026 2:00 PM

Section	Row	Seat	Price Type
Orch Right	0	13	Sub Adult

